

cleer

# *ALLY PLUS*

TRUE WIRELESS NOISE CANCELING HEADPHONE

**ENGLISH**

**Quick Start Guide | User Manual | Warranty Card**

# CONTENTS

<b>INTRODUCTION</b>	2
<b>QUICK START GUIDE</b>	3
<b>USER MANUAL</b>	
1. Bluetooth pairing	4
2. Volume control	5
3. Noise Cancellation Mode and Ambient Mode	5
4. Bluetooth call and playback control	6
5. Charging	6
6. LED Behavior	7
7. Specifications	8
<b>WARRANTY</b>	9
<b>NOTICE</b>	10

# ALLY PLUS INTRODUCTION

## Box contents



ALLY PLUS  
True wireless noise canceling headphone  
with charging case



Quick start guide / User  
manual / Warranty card  
(This booklet)



Soft  
pouch

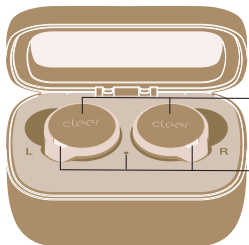


Charging cable  
USB-C to USB-A



Ear-tips  
XS / S / L / XL  
\*M size ear-tips  
are attached to  
ALLY PLUS in-box

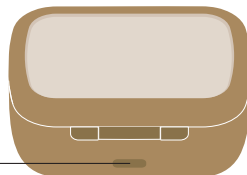
## Overview



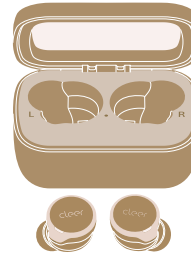
Touch pad

LED indicator

USB-C  
Connector



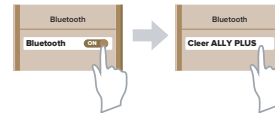
# ALLY PLUS QUICK START GUIDE



1. ALLY PLUS will power ON automatically when removed from the charging case

\* ALLY PLUS will go into pairing mode automatically when powered ON for the first time (if you need to manually go into pairing mode, please follow the steps on page 4)

\*\* ALLY PLUS will automatically connect to the last connected device if it is in range and available for pairing



2. Find "Clear ALLY PLUS" on the Bluetooth device list to pair the first earbud



3. After a few seconds, a Bluetooth pairing request pop-up window will appear, press "PAIR" to connect the second earbud



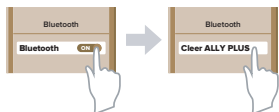
4. Enjoy your ALLY PLUS

# ALLY PLUS USER MANUAL

## 1. Bluetooth pairing

### Pairing Mode

1. Remove both earbuds from the charging case
2. Press the touch pad on either earbuds 3 times, on the third press hold for 2s



3. Select your "Clear ALLY PLUS" on the Bluetooth device list to pair the first earbud



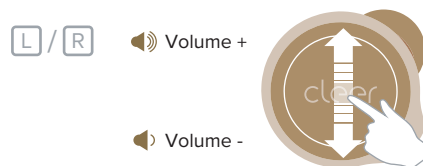
4. After a few seconds, a Bluetooth pairing request pop-up window will appear, press "PAIR" to connect the second earbud

5. ALLY PLUS is now paired

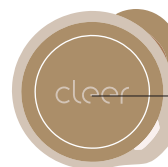
*\*To clear the pairing record of your ALLY PLUS:  
1. Remove both earbuds from the charging case 2. Put both earbuds into pairing mode 3. Press and hold the touch pad until the LEDs on the earbuds flash red 3 times 4. Return the earbuds to the charging case and leave them there for 10 seconds 5. The pairing record is now cleared*

# ALLY PLUS USER MANUAL

## 2. Volume control



## 3. Noise Cancellation Mode and Ambient Mode



- Press once x1** ● Cycle thru Noise Cancellation Mode ON, Ambient Mode ON and ALL OFF

**Noise Cancellation Mode:** Our noise canceling technology and optimized passive isolation can suppress wide-band ambient noise

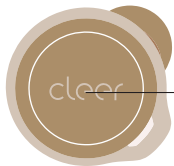
**Ambient Mode:** Allows you to hear sounds around you even while wearing your ALLY PLUS

\*ALLY PLUS is set to Noise Cancellation Mode when powered ON

# ALLY PLUS USER MANUAL

## 4. Bluetooth call and playback control

L / R



**Press twice  
x2**

**Press and  
hold 1s**

**Press and  
hold 2s**



Music: Play / Pause  
Call: Pick / Hang up call

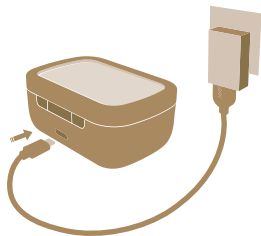


Reject incoming call



Trigger default voice  
assistant

## 5. Charging



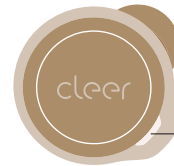
Connect ALLY PLUS to a power source with the provided USB-C cable

5 minutes of charge time equals 1 hour of playtime. Up to 20 hours of playtime.

# ALLY PLUS USER MANUAL

## 6. LED Behavior

L / R



Power on but not connected with any device



Power on and connected with device



Pairing mode



Battery low when not connected with any device



Battery low when connected with device



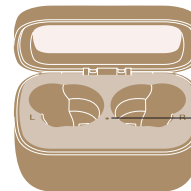
Charging (battery level 0-49%)



Charging (battery level 50-99%)

LED OFF

Battery fully charged



**Being charged**

Battery Level 100%



Battery Level 50% - 99%



Battery Level 25% - 50%



Battery Level 1% - 25%



**Not being charged**

Battery Level 100%



Battery Level 50% - 99%



Battery Level 25% - 50%



Battery Level 1% - 25%

# ALLY PLUS USER MANUAL

## 7. Specifications

<b>Driver:</b>	10mm neodymium dynamic driver
<b>Audio CODEC support:</b>	SBC, AAC, aptX
<b>Frequency response range:</b>	20 - 20,000Hz
<b>Connections</b>	USB-C cable for case charging
<b>Battery charging:</b>	A 5-minute charge delivers up to 1-hour playback; less than 2 hours for a full charge (when charging unit via USB-C cable and charging case)
<b>Playback time:</b>	Up to 10 hours, up to additional 20 hours with charging case
<b>Support:</b>	BT 5.0, A2DP v1.3, AVRCP v1.6, HFP v1.7, HSP v1.2
<b>Bluetooth transmission frequency range:</b>	2.402-2.480GHz
<b>Bluetooth transmission power:</b>	<8.0dBm
<b>Water resistance rating:</b>	IPX4 (for earbuds only)
<b>Weight:</b>	6.6g (per earpiece), 79.6g (both earpieces and case)

# ALLY PLUS WARRANTY

## Cleer Limited Warranty

Cleer Limited warrants this product against defects in material or workmanship for (1) year as set forth below when purchased directly from Cleer Limited or a Cleer Limited retailer. Pursuant to this Limited Warranty, Cleer Limited will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

**Labor:** For a period of (1) year from the original date of purchase of the product ("Labor Warranty"), Cleer Limited will, at its option, repair or replace with new or refurbished product, product determined to be defective. If Cleer Limited elects to replace the product after this Labor Warranty has expired but while the parts warranty is still in effect, it will do so for the applicable labor charge.

**Parts:** For a period of (1) year from the original date of purchase of the product ("Parts Warranty"), Cleer Limited will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

**Instructions:** To obtain warranty service, you must deliver the Product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the original Cleer Limited retailer (point of purchase) or Cleer Limited Customer Service. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is unlikely that such data, software or other materials will be lost or reformatted during service and Cleer Limited will not be responsible for any such damage or loss. A dated purchase receipt from Cleer Limited or a Cleer Limited retailer is required. For specific instructions on how to obtain warranty service for your product,

Visit the Cleer Limited website: [www.cleeraudio.com](http://www.cleeraudio.com)

Following warranty service your original Product or a replacement Product will be returned to you as your Product was configured when originally purchased.

**Repair / Replacement Warranty:** This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become property of Cleer Limited.

# ALLY PLUS WARRANTY

This Limited Warranty shall not apply to: (a) consumable parts, such as batteries that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) defects caused by normal wear and tear or otherwise due to the normal aging of the device; (d) damage caused by accident, negligence, abuse, misuse, fire, earthquakes, acts of God or damage resulting from liquid outside of the approved levels; (e) damage caused by operating the device outside Cleer Limited published guidelines; (f) damage caused by service performed by anyone who is not a representative of Cleer Limited or a Cleer Limited authorized service provider; (g) Products whose seals are tampered; (h) Products whose serial numbers have been removed or defaced from such Product; (i) modifications, alterations or repairs to the Product made by a party other than Cleer Limited or a party authorized by Cleer Limited; (j) any failure by End User or a third party to comply with environmental and storage requirements for the Product specified by Cleer Limited, including, without limitation, temperature or humidity ranges; or (k) use of the Product in combination with any third-party devices or products that have not been provided or recommended by Cleer Limited.

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# ALLY PLUS NOTICE

## Recycling



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed out wheel bin symbol attached to a product, it means the product is covered by the European Directive 2002/96 EC:



Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health. Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste.

The device complies with RF specifications when the device used at 0mm from your body. Hereby, Cleer Limited, Declares that the product compliance with essential requirements and other relevant provisions of Directive 2014/53/EU.

## Compliance with FCC rules

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Radiation Exposure Statement:

This equipment complies with FCC radiation exposure requirement.  
The device can be used in portable exposure condition without RF restriction.

# ALLY PLUS NOTICE

Register your product and get support at [www.cleeraudio.com](http://www.cleeraudio.com)

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Made in China.





# OWN THE MOMENT

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