# INSIGNIA™

# **QUICK SETUP GUIDE** 2.0-Channel Mini Soundbar NS-HMSB20

## **FEATURES**

- Versatile connection options
- Let you connect to a TV and an additional audio device
- Three different sound modes
- One cable connection easily connects to your TV
- Bluetooth wirelessly streams audio from your Bluetooth-enabled device
- Mounting holes give you the option to hang your soundbar on the wall



#### **PACKAGE CONTENTS** 00 0 INSIGNLE Soundbar Quick Setup Remote control Mounting template AAA batteries (2) SO AC power adapter 3.5 mm to Mounting screws and RCA audio cable wall anchors RCA cable adapter # DESCRIPTION FUNCTION SOUNDBAR Left and right speakers Speaker Status indicator Different color LEDs indicate: • Red - Standby mode • Green - Digital optical • Blue - Bluetooth • Yellow - AUX IN • Purple - USB Remote control senso Detects signals from the remote control. 4 (Power) button Press to turn on the soundbar, press again to return to standby mode. + / - Buttons Press to increase or decrease the volume of your soundbar. 6 +→ (sound source selector) Press to cycle through the available sound sources. AUX IN jacks Connect an RCA audio cable (included) to these jacks, red to red and white to white. 8 USB port You can play WAV files from a USB source. OPTICAL jack If your TV (or other audio source device) has an **Optical OUT** jack, connect a digital optical cable (not included) to your source device and to this jack. Make sure that the sound output from the source is set to PCM format. 10 DC IN iack Connect the AC power adapter to this jack to power the soundbar. REMOTE CONTROL 11 🕑 Power Press to turn on your soundbar. Press again to put your soundbar into standby mode. 12 Volume +/-Press to increase or decrease the volume of your soundbar. 13 + (sound source selector) Press repeatedly to cycle through the available sound sources. **14** Sound Mode buttons Press to select the sound mode, the status indicator on your soundbar blinks white three times when activated. **STANDARD:** General music or TV shows listening. THEATER: Optimize movie sound for a theater setting. **NEWS:** Optimize spoken voice or dialog for TV news and more. 15 **4**× (Mute) Press to mute the sound from your soundbar. Press again to restore the sound. 16 Bluetooth/USB buttons When a Bluetooth or USB source is selected, you can control playback with the following buttons: I Previous / N Play pause / Next **PAIR**: Press and hold for three seconds to disconnect Bluetooth. (Bluetooth) Press to enter Bluetooth mode

CONNECTING THE SOUNDBAR	AUDIO QUALITY	JACK TYPE (on source device)	CABLE
Look at the back of your sound source device, such as a TV, DVD/Blu-ray player, or cable box, to identify your audio OUT ports.	BEST		Digital optical cable (not included)
Choose one connection option below that fits your audio source. You can connect several devices and switch the sound source as required. Note: Turn off all devices while you are making connections.	GOOD	0 0	RCA audio cable (included)
		0	3.5 mm audio cable (adapter included)
- PICK ONE -			

#### Digital connection (BEST)

- 1 Connect one end of the digital optical cable (not included) to the **OPTICAL** jack on your soundbar.
- 2 Connect the other end into the **Digital Optical Output** port on your audio source device.
- **3** Change the device's audio output to **PCM** format (typically found in audio
- settings). Refer to the documentation that came with your audio source device for more information.
- Press the 🔁 button repeatedly on your soundbar or remote control until the source indicator turns green.



#### RCA connection (GOOD)

- OR

- 1 Connect the red and white RCA connectors on the RCA audio cable to the AUX IN ports on your soundbar.
- 2 Connect the other end into the RCA audio **OUTPUT** ports on your audio source device.

**Note:** Make sure that the cable ends match the color of the ports.

3 Press the - button repeatedly on your soundbar or remote control until the source indicator turns yellow.

#### 3.5 mm connection (GOOD)

- 1 Connect the red and white RCA connectors on the RCA audio cable to the **AUX IN** port on your soundbar, then connect the other end jacks on the 3.5 mm to RCA cable adapter (included).
- 2 Connect the other end of the adapter to the **headphone** or **AUX Output** on your audio source device.
- source indicator turns yellow.

- OR

Audio source with 3.5 mm jack (smartphone, tablet, TV, or iPad)



#### USB connection

- Note: If you mount your soundbar on a wall, you cannot connect a USB thumbdrive as a sound source.
- 1 Plug a USB thumbdrive (with WAV files) into the USB port on the back of your soundbar.
- 2 Plug in your soundbar, then turn it on.
- 3 Press the D button repeatedly on your soundbar or remote control until the source indicator turns
- 4 Control USB playback by pressing the (▶ play/pause) PAIR,
- (reprevious), and (represented by buttons on the remote control.
- Note: If playback does not begin immediately, press the (H) play/pause)/PAIR button on the remote control.



3 Press the Dutton repeatedly on your soundbar or remote control until the





# **CONNECTING THE AC ADAPTER**

#### Cautions:

- Make sure that the electrical outlet matches the AC adapter's input requirements of 100-240 V, 50/60 Hz before connecting.
- Use only the AC adapter provided.
- Plug in the AC adapter only after all other connections have heen made
- 1 Connect the AC adapter to the **DC IN** jack on the back of the soundbar.
- 2 Plug the other end of the AC adapter into a power outlet or surge protector.



# CONNECTING YOUR SOUNDBAR USING BLUETOOTH (OPTIONAL)

### Pairing your devices

- **1** Turn on your soundbar.
- **2** Place your Bluetooth device within 30 ft. (10 m) of your soundbar.
- 3 Press the ⊕ button on the soundbar or the remote control to select Bluetooth mode, or press the ③ button on the remote control. The LED blinks blue.
- **4** Navigate to your device's Bluetooth settings, turn on Bluetooth, then search for available devices. For additional information on pairing your device, refer to your devices' documentation.
- **5** On your Bluetooth device, select **NS-HMSB20** from the device list. Repeat steps 1-4 if **NS-HMSB20** is not displayed.
- 6 If a PIN code is requested, enter 0000.
- 7 When pairing is completed the LED lights solid blue. Notes:
- Some devices, such as an iPhone, connect immediately after pairing so the Bluetooth indicator on your soundbar remains on. Other devices, such as notebook computers, may ask you if you wish to connect. In this instance, the Bluetooth indicator continues to blink until a connection is established.
- When you turn on your soundbar, it automatically connects to the last connected device if that device is in range. To connect to a different paired device, turn off Bluetooth or unpair from the currently paired device and manually connect to the other paired device.
- When a call is received while playing music through a phone, the music stops automatically.
- When the call ends, depending on the setting of your phone, the current track may resume playback.

# Disconnecting your devices

Turn off the Bluetooth function on your device or press and hold ►I button on the remote control.

**Note**: For more information about using Bluetooth, see the online User Guide.



# **USING YOUR SOUNDBAR**

# Using the remote control

- 1 Install 2 AAA batteries to the battery compartment before using the remote control for the first time.
- **2** Point the remote control directly at the remote control sensor on the front of the soundbar. You must be within approximately 26 ft. (8 m) of your soundbar.



# Listening to your soundbar

- 1 Press the **(**Power) button on your soundbar or remote control. The power indicator turns off and the source indicator lights.
- **2** Turn on the audio source device connected to your soundbar and begin playback.
- 3 To select the audio source, press the button on your soundbar or remote control repeatedly until you hear sound from your soundbar.

**Note:** If you use the **OPTICAL** connection, you must change your device's audio output setting to **PCM** format. Refer to the manual that came with your audio source device for additional information.

**4** Adjust the volume on your soundbar or the audio source device to a comfortable level.

**WARNING:** Continuous use of high volume sound may permanently damage your hearing.

5 Press the 🕁 (Power) button to turn off your soundbar. The power indicator lights red.



# Check th 1-877-46

#### PROBLE

The power

The remote work.

The sound buzzing.

I can hear s my TV and There is no sound.

# **MOUNTING YOUR SOUNDBAR**

If you want to mount your soundbar below a wall-mounted flat screen TV, purchase a soundbar mounting kit, then follow the instructions provided.

# TROUBLESHOOTING

Check this list for a possible troubleshooting solution before calling for service:

1-877-467-4289 (U.S. and Canada). Also, check the online FAQs at www.insigniaproducts.com.

EM	POSSIBLE SOLUTIONS
r does not come on.	Make sure that the AC power adapter is securely plugged into the power outlet and the soundbar.
	<ul> <li>Make sure that the soundbar is turned on. It does not turn on automatically when you turn on your TV or other sound source.</li> </ul>
e control does not	<ul> <li>Remove any obstacles between the remote control and the IR sensor on the soundbar.</li> <li>The remote control batteries may be exhausted, replace them.</li> </ul>
	<ul> <li>Move closer to the soundbar. The remote control is only effective to approximately 26 ft. (8 m) of the soundbar and within 30° on either side.</li> </ul>
is breaking up or	<ul> <li>Make sure that you are connected to an audio OUT jack on your sound source. The port will not send audio out if it is an INPUT jack.</li> </ul>
	Make sure that all connections are secure and cables are not broken or damaged.
	• If you are using the OPTICAL connection, make sure that the source device's audio source is set to "PCM" format.
	Refer to the documentation you received with the audio source device (such as a TV or DVD/Blu-ray player) for additional information.
	<ul> <li>Connect to a different source device (such as a TV or DVD/Blu-ray player) to see if the buzzing still occurs. If it does not, this main indicate an issue with the original source device.</li> </ul>
	• Use a different connection method (for example, try Optical instead of AUX IN) between the soundbar and the
	source device to make sure that the jacks on both devices are still working.
	Make sure that the audio cable you are using is not damaged or broken. Try using another one.
sound from both I my soundbar.	• Turn off or mute the internal speakers of your TV. Refer to the TV's manual for instructions.
o sound or very low	<ul> <li>Make sure that you are connected to an audio OUT jack on your sound source. The port will not send audio out if it is an INPUT jack.</li> </ul>
	• Make sure that the volume level of the soundbar is set to an adequate level.
	• If you are using Bluetooth, turn up the volume on your Bluetooth device.
	• If you are using Bluetooth, make sure that your Bluetooth device is not paired with a device other than the soundbar.
	<ul> <li>Make sure that the volume level is not muted. Press the &lt;&lt; (mute) button on the remote control again to restore the sound output.</li> </ul>
	• Make sure that the correct audio source is selected. Press the 🖅 (sound source selector) button on your soundbar

PROBLEM	POSSIBLE SOLUTIONS
My TV remote does not control my soundbar.	<ul> <li>Universal remotes will only control your soundbar's verticate that came with it to change the soundbar's audio sou</li> <li>Make sure that you aim your universal remote at the verticate source on your universal source on your uni</li></ul>
There is no sound or very low sound.	<ul> <li>Make sure that the power is on and all connections ar</li> <li>Make sure that the volume is turned up on your sound</li> <li>If you are using the OPTICAL connection, make sure the Refer to the documentation you received with the au additional information.</li> <li>Make sure that the audio cable you are using is not date.</li> <li>Make sure that the sound source device is outputting</li> </ul>
There is no sound or low volume in Bluetooth mode.	<ul> <li>Make sure that your Bluetooth device is turned on, an</li> <li>Turn up the volume on your soundbar.</li> <li>Turn up the volume on your Bluetooth device.</li> <li>Make sure that your Bluetooth device is not muted.</li> <li>Make sure that you are playing music from your Bluetooth source</li> <li>Make sure that you have selected the Bluetooth source</li> <li>Make sure that your Soundbar is not paired to anothe</li> <li>Make sure that your Bluetooth device is not paired to</li> </ul>
My soundbar won't connect to my Bluetooth device.	<ul> <li>Shorten the distance between your soundbar and you</li> <li>Turn your devices off, then on. Re-pair your soundbar</li> <li>Make sure that your soundbar is not paired to anothe</li> <li>Make sure that your soundbar and Bluetooth device a</li> <li>Make sure that your Bluetooth device is not paired to</li> <li>Make sure that your bluetooth device is not paired to</li> </ul>
My Bluetooth device keeps unpairing.	<ul> <li>Shorten the distance between your soundbar and you</li> <li>If the battery on your Bluetooth device is low, recharged</li> </ul>
"NS-HMSB20" does not appear on my Bluetooth device.	<ul> <li>Shorten the distance between your soundbar and you</li> <li>Put your soundbar into pairing mode, then refresh yo documentation that came with your Bluetooth device</li> <li>Make sure that your Bluetooth device is visible to othe that came with your Bluetooth device.</li> </ul>
The sound is lagging or I hear an echo.	Turn off or mute the internal speakers of your TV. Refe

- volume. Use the controls on your soundbar or the remote ource or sound mode.
- remote sensor on the front of your soundbar.
- iniversal remote.
- e secure.
- d source.
- hat the source device's audio source is set to "PCM" format. Julio source device (such as a TV or DVD/Blu-ray player) for
- amaged or broken. Try using another one.
- sound to the soundbar.
- and "NS-HMSB20" is selected.
- tooth device.
- ce on your soundbar.
- r Bluetooth device.
- o a different Bluetooth speaker or other device.
- Ir Bluetooth device.
- r and your Bluetooth device.
- r Bluetooth device.
- e are both in pairing mode.
- any other device.
- our Bluetooth device.
- ur Bluetooth device.
- rge the battery.
- ur Bluetooth device.
- your list of Bluetooth devices. For more information, see the
- e.
- ther devices. For more information, see the documentation
- efer to the TV's manual for instructions.

# **ONE-YEAR LIMITED WARRANTY** Visit <u>www.insigniaproducts.com</u> for details.

# **CONTACT INSIGNIA:** For customer service, call 877-467-4289 (U.S. and Canada) <u>www.insigniaproducts.com</u>

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