

# QUICK START GUIDE

Please be sure to read and save the warnings on other side prior to using your unit.

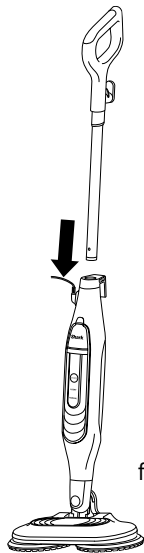


fig. 1

## STEAM MOP ASSEMBLY

- 1 Insert the handle into the mop body until it clicks into place. **(fig. 1)**
- 2 Place pads on the floor with the rings facing up. Align the mop head so the indents on the rotating discs are directly above the rings, then lower the head onto the pads, pressing until secure. **(fig. 2)**

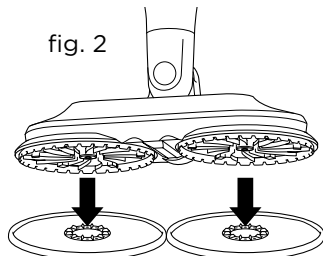


fig. 2

## ORDERING ADDITIONAL ACCESSORIES

### ACCESSORY

#### Filling Flask

Makes it simple and convenient to fill the water tank.



#### Dirt Grip® Pads

Easy-to-attach, reusable pads feature a super-absorbent microfiber for locking in moisture and dirt, and scrubbing material for breaking up tough, stuck-on stains.



#### Dusting Pads

Easy-to-attach, reusable pads bring a polished finish to hardwood floors and can reach into tight spaces.



You can purchase replacement Dirt Grip pads, dusting pads, and other accessories by visiting [sharkclean.com](http://sharkclean.com).

# Shark NINJA

## ONE (1) YEAR LIMITED WARRANTY

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:




### What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

### What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as Shark Cleaner, Pad, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at [sharkaccessories.com](http://sharkaccessories.com).
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance, or damage due to mishandling in transit.
4. Consequential and incidental damages.

## INTELLIGENT STEAM CONTROL®

SETTING	IDEAL FOR THESE SEALED SURFACES	RECOMMENDED USAGE
 LIGHT	Laminate Hardwood Vinyl	Cleaning delicate surfaces Light cleaning and dusting Loosening and lifting light dirt
 NORMAL	Marble Tile Stone	Basic, everyday cleaning Cleaning large areas Cleaning moderate and heavy traffic areas
 DEEP	Marble Tile Stone	Reaching hard-to-clean surfaces Tough cleaning and removing stuck-on messes and stains Deep cleaning heavy traffic areas Cutting through heavy dirt and grime Sanitizing* floors

## AFTER USE AND STORAGE

- 1 Press the mode button until the indicator lights below start to blink, indicating that you are in Standby mode. Unplug the cord from the outlet and place the steam mop into the upright position. Let it cool. **(fig. 3)**
- 2 When the pads have cooled completely, remove them by pulling them off the discs. **(fig. 4)**
- 3 After the unit has cooled and the steam has been released, empty the water tank before storing. Open the tank lid and pour the water out into a sink or bathtub. After all the water has drained out, close the lid.
- 4 To store the steam mop, wait until after it has cooled and the steam has been released. Store steam mop in a dry, protected area until next use.

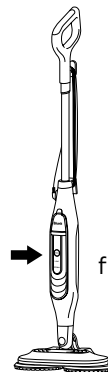


fig. 3

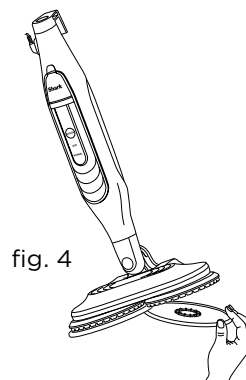


fig. 4

5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

### How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit [sharkclean.com/support](http://sharkclean.com/support) for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-800-798-7398** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at [registeryourshark.com](http://registeryourshark.com) and have the product on hand when you call. SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$25.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

### How to initiate a warranty claim

You must call **1-800-798-7398** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at [registeryourshark.com](http://registeryourshark.com) and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

### How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

# IMPORTANT SAFETY INSTRUCTIONS

HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

This steam mop has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT attempt to defeat this safety feature. It is not recommended to use an extension cord with this product.

## **⚠ WARNING** TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

### GENERAL WARNINGS

**WHEN USING YOUR SHARK® STEAM & SCRUB, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:**

- DO NOT** leave the steam mop unattended when plugged in. **ALWAYS** unplug the power cord from the electrical outlet when not in use and before servicing.
- DO NOT** use with damaged cord or plug. If steam mop is not working as it should or has been dropped, damaged, left outdoors, or dropped into water, return it to SharkNinja Operating LLC for examination and repair. Incorrect reassembly or repair can cause a risk of electrical shock or injury when the steam mop is used.
- To protect against a risk of electric shock, **DO NOT** immerse the steam mop in water or any other liquids.
- DO NOT** handle the plug or steam mop with wet hands or operate it without wearing shoes.
- DO NOT** pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. **DO NOT** run steam mop over cord. Keep cord away from heated surfaces.
- DO NOT** unplug by pulling on power cord. To unplug, grasp the plug not the power cord. **DO NOT** use extension cords or outlets with inadequate current-carrying capacity.
- Unplug before servicing.
- ALWAYS** make sure the steam mop is UNPLUGGED when not in use.
- NEVER** fill the steam mop or attach the mop head when the steam mop is plugged into an electrical outlet. Unplug from the electrical outlet and allow to cool before you fill the mop, or attach or remove the head.
- When cleaning the exterior of the steam mop, unplug the power cord from the electrical outlet and clean the steam mop with a dry or damp cloth. **DO NOT** pour water or use alcohol, benzene, or paint thinner on the steam mop.
- To avoid circuit overload, **DO NOT** operate another appliance on the same socket (circuit) as the steam mop.
- To avoid scalding injuries, **ALWAYS** unplug and allow the steam mop to cool before removing or changing mop heads, accessories, or Dirt Grip® pads.
- DO NOT** put any objects into the steam nozzle openings. Discontinue use if the steam nozzle is blocked.
- DO NOT** put hands or feet under the steam mop. It gets very hot.
- Use **ONLY** on flat, horizontal surfaces. **DO NOT** use on walls, counters, or windows.
- DO NOT** use on leather, wax-polished furniture, synthetic fabrics, velvet, or other delicate, steam-sensitive materials.
- DO NOT** add cleaning solutions, scented perfumes, oils, or any other chemicals to the water used in the steam mop as this may damage it or make it unsafe for use. If you live in a hard-water area, we recommend using distilled water in your steam mop.
- NEVER** leave any Dirt Grip® pads in one spot while using or storing for an extended period, as this may damage your surfaces.
- You can release the Dirt Grip® pads after you have unplugged the steam mop and allowed it to cool.
- Extreme caution should be exercised when using the steam mop to clean stairs.
- NEVER** use steam mop without the Dirt Grip® pads attached.
- Keep your work area well lit.
- Store steam mop indoors in a cool, dry place.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- DO NOT** carry the steam mop while in use.
- The steam emitted from the steam mop is very hot and may cause scalding. Please use caution when using the steam mop.
- DO NOT** use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax and on some unwaxed floors, the sheen may be removed by the heat and steam action.
- ALWAYS** test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.
- DO NOT** scrub any one area for an extended period.
- DO NOT** use the steam mop without attaching the Dirt Grip® pads and adding water to the water tank. When you use the steam mop for the first time, it might take longer than the normal 30 seconds to start steaming.
- DO NOT** use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax and on some unwaxed floors, the sheen may be removed by the heat and steam action. Test an isolated area of the surface to be cleaned before proceeding. Check the use and care instructions from the floor manufacturer.
- To prolong the life of your steam mop, we recommend using distilled water. Add **ONLY** water to the tank. Chemicals or cleaning solutions (including vinegar) may damage the steam mop and could be unsafe for you and your family.

### USE WARNINGS

- When in use, **NEVER** turn the steam mop over on its side or direct steam toward people, pets or plants.
- Use the system only for its intended use.
- DO NOT** use for space-heating purposes.
- DO NOT** use outdoors.
- DO NOT** allow the steam mop to be used by children. Close attention is necessary when used near children, pets, or plants.
- Use only as described in this owner's guide.
- Use only manufacturer's recommended accessories.



## READ AND SAVE THESE INSTRUCTIONS

VISIT [sharkclean.com/support](https://sharkclean.com/support) OR

# SCAN HERE

FOR FULL INSTRUCTIONS & REPLACEMENT PARTS