

Kogan Internet Modem QUICK INSTALLATION QUIDE



What's in the box?

Getting to know your Modem

on your device.

Please take the time to check what's in

as the various lights, buttons and ports

your Kogan Internet Modem box as well



KOGAN INTERNET MODEM



QUICK START GUIDE







GREY **TELEPHONE CABLE**



WARRANTY CARD

This Warranty applies to all Kogan Internet customers supplied with a Kogan Internet Modem as part of the provision of their Kogan nbn™ ser Subject to clause 5, the Warranty period will be 36 months from the dc of purchase of the Kogan Internet Modem. Faults arising outside of thi period will not be covered by the Warranty.

If a Kogan Internet Modern covered by the Warranty is fo If a Kogan Internet Modern covered by the Warranty is found to be fau within the applicable Warranty period, the Kogan Internet Modern will replaced. If you have a fault with your Kogan Internet Modern under th Warranty, you will need to contact Kogan Internet Customer Care on 1300 010 400. The Kogan Internet Kostenner Care Team will troublesh the fault, and if the Kogan Internet Modern is deemed faulty, Kogan Interr will arrange for a replacement to be shipped to you at no cost. A reply paid postage satchel will be provided for you to return the faulty Kogar Internet modern. Where a faulty Kogan Internet Modern is not returnes additional charges may anough. Any other parts incurred while adiminant additional charges may anough. Any other parts incurred while doiming additional charges may apply. Any other costs incurred while Warranty are to be paid by the customer.

There will be no limit on the number of repairs or omer may receive under the Warranty

The Warranty does not cover:

) Rogan Internet Modern that has broken down or is damaged as a result of: (a) abuse or tampering, (b) electrical damage, moisture, dampness, oxidation, corrosion or foor dirt or liquid ingress, (c) accident, neglect, impact, actual or attemp theft, fire, power outages or surges, or incorrect voltage, (d)

transportation or packaging (e) removable batteries or damage caused by battery leakage (f) normal wear and tear (g) unauthorise





YELLOW ETHERNET CABLE



BLUE ETHERNET CABLE





LED Indicators

LED		Status	Indication
		On	Power is on.
ሳ	Power	Off	Power is off.
e	DSL	On Flashing Off	DSL synchronization is complete. DSL synchronization is in progress. DSL synchronization failed.
Ş	Internet	On	Internet connection is available.
_		Off	No internet connection.
9	Wireless 2.4GHz	On	The 2.4GHz wireless radio band is enabled.
		Flashing	The router is transmitting or receiving data via 2.4GHz band.
		Off	The 2.4GHz wireless radio band is disabled.
<i>"</i>	Wireless 5GHz	On	The 5GHz wireless radio band is enabled.
		Flashing	The router is transmitting or receiving data via 5GHz band.
		Off	The 5GHz wireless radio band is disabled.
\$	WPS	On/Off	Turns on when a WPS synchronization is established and
			automatically turns off about five minutes later.
		Flashing	A wireless device is trying to connect to the network via WPS. This process may take up to 2 minutes.
Q	WAN	On	A device is connected to the WAN port.
		Flashing	The WAN port is sending or receiving data.
		Off	No device is connected to the WAN port.
<u> </u>	LAN	On	A device is connected to the LAN port.
		Flashing	The LAN port is sending or receiving data.
		Ott	No device is connected to the LAN port.
8	USB	On	The USB device is ready to use.
		Flashing	USB device is being identified, or data is being transferred.
		Off	No USB device is plugged into the USB port.



Connecting to nbn once your service is ready

When you receive an email from us that your nbn[™] service has been successfully activated it's time to complete the setup of your Kogan Internet modem.

Connecting your power supply

Set up your nbn[™] Broadband connection

Connect one end of the power adaptor to your Kogan Internet Modem and the other end into a power point and switch this on.

For FTTP (Fibre to the premises) and HFC connections: You'll need to connect your Kogan Internet Modem to the NTD (nbn[™] connection box) in your home.



For FTTP connections:

Connect the Ethernet cable (the one with the blue ends) and plug one end into the blue WAN port of your Kogan Internet Modem and the other end into the first UNI-D Port on your NTD which nbn™ have installed, this port can be found on the bottom of the NTD.



For HFC connections:



For FTTN connections:



Connect the Ethernet cable (the one with the blue ends) and plug one end into the blue WAN port of your Kogan Internet Modem and the other end into the UNI-D Port on your NTD which nbn™ have supplied, this port can be found on the back of the NTD. Make sure that the NTD is plugged into the wall power plug and turned on.



Connect one end of the grey telephone cable directly into your telephone wall socket, and the other end into the grey DSL port on the Kogan Intenet Modem.



Setting up your Wi-Fi

Connect your compatible Wi-Fi devices to the Wi-Fi Network Name ('the SSID') using the Wireless Key ('the Wi-Fi password) from the label underneath your Kogan Internet Modem.



Network Name – the names of the Wi-Fi hotspots broadcast by your Kogan Internet Modem. Wireless Key – the password to be used to login to the Wi-Fi hotspots.

Dashboard Login – once connected to your Kogan Internet Modem this is the URL and login details to use to access the dashboard.

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You may also choose to change the default Wi-Fi Network Name and Wireless Key to make them easier to remember. You can do this through the Kogan Internet Modem dashboard. Refer to the following page of this guide for information on how to access the dashboard.





Advanced Settings

Your Kogan Internet Modem comes with a dashboard which allows you to:

- Change your Wi-Fi Network Name and Wireless Key details
- Manage advanced internet and Wi-Fi settings

Once connected to your Kogan Internet Modem via Wi-Fi or an Ethernet cable you can access the dashboard by typing http://tplinkmodem.net into your browser and using the login details from the label underneath your Kogan Internet Modem.

Troubleshooting Tips

If you are experiencing difficulties connecting via Wi-Fi or when using an Ethernet cable, please try the following:

Power the device off

Check that the cables have been plugged in correctly

After 2 minutes, power on the device again

Wait for the internet light to turn solid green

If you are still experiencing difficulties connecting, you can access more information in the help section at koganinternet.com.au/support



