kogan
internet

Kogan Internet Modem

QUICK INSTALLATION QUIDE

Getting to know your Modem

Please take the time to check what's in your Kogan Internet Modem box as well as the various lights, buttons and ports on your device.
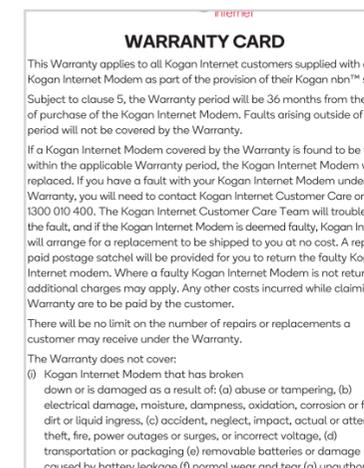
What's in the box?

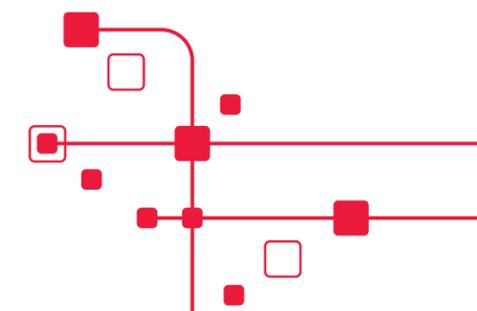KOGAN INTERNET MODEM

QUICK START GUIDE

WARRANTY CARD

POWER
ADAPTOR

GREY
TELEPHONE CABLE

BLUE
ETHERNET CABLE

YELLOW
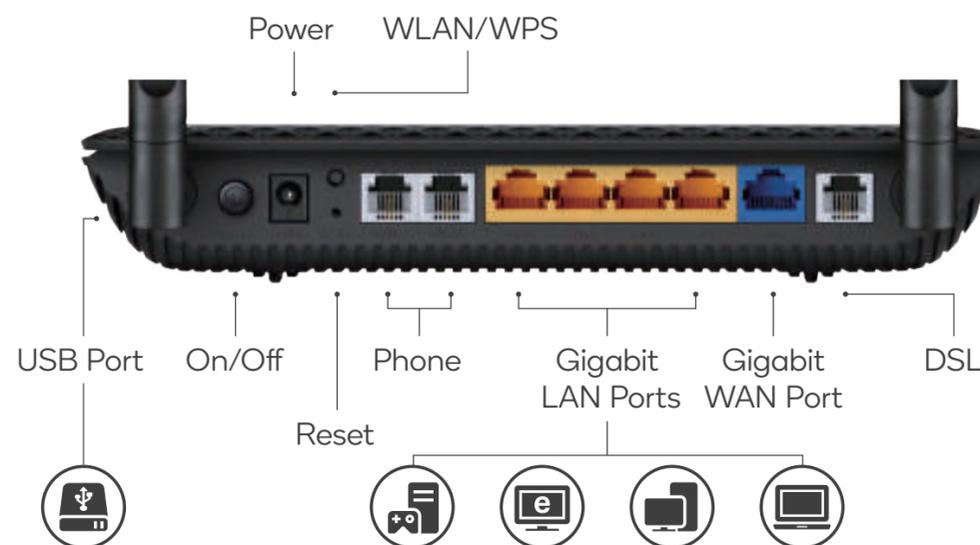ETHERNET CABLE

# Getting to know your Modem

Your Modem

Front Panel

The LED lights on your Kogan Internet Modem will indicate the status of your service.

1 2 3 4 5 6 7   8   9

Back Panel

Power   WLAN/WPS

USB Port   On/Off   Phone   Gigabit LAN Ports   Gigabit WAN Port   DSL

Reset

LED Indicators

	LED	Status	Indication
1	Power	On	Power is on.
		Off	Power is off.
2	DSL	On	DSL synchronization is complete.
		Flashing	DSL synchronization is in progress.
		Off	DSL synchronization failed.
3	Internet	On	Internet connection is available.
		Off	No internet connection.
4	Wireless 2.4GHz	On	The 2.4GHz wireless radio band is enabled.
		Flashing	The router is transmitting or receiving data via 2.4GHz band.
		Off	The 2.4GHz wireless radio band is disabled.
5	Wireless 5GHz	On	The 5GHz wireless radio band is enabled.
		Flashing	The router is transmitting or receiving data via 5GHz band.
		Off	The 5GHz wireless radio band is disabled.
6	WPS	On/Off	Turns on when a WPS synchronization is established and automatically turns off about five minutes later.
		Flashing	A wireless device is trying to connect to the network via WPS. This process may take up to 2 minutes.
7	WAN	On	A device is connected to the WAN port.
		Flashing	The WAN port is sending or receiving data.
		Off	No device is connected to the WAN port.
8	LAN	On	A device is connected to the LAN port.
		Flashing	The LAN port is sending or receiving data.
		Off	No device is connected to the LAN port.
9	USB	On	The USB device is ready to use.
		Flashing	USB device is being identified, or data is being transferred.
		Off	No USB device is plugged into the USB port.
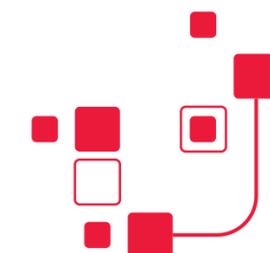
Connecting to nbn once your service is ready

When you receive an email from us that your nbn™ service has been successfully activated it's time to complete the setup of your Kogan Internet modem.

Connecting your power supply

Connect one end of the power adaptor to your Kogan Internet Modem and the other end into a power point and switch this on.

Set up your nbn™ Broadband connection

For FTTP (Fibre to the premises) and HFC connections:

You'll need to connect your Kogan Internet Modem to the NTD (nbn™ connection box) in your home.

For HFC connections:

Connect the Ethernet cable (the one with the blue ends) and plug one end into the blue WAN port of your Kogan Internet Modem and the other end into the UNI-D Port on your NTD which nbn™ have supplied, this port can be found on the back of the NTD. Make sure that the NTD is plugged into the wall power plug and turned on.
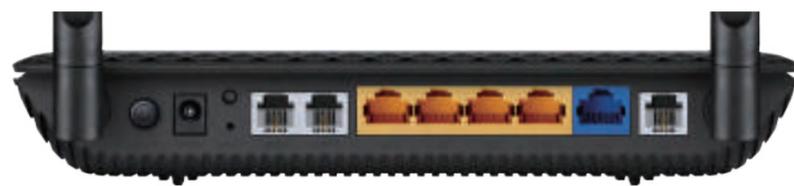
WAN PORT

DSL PORT

For FTTP connections:

Connect the Ethernet cable (the one with the blue ends) and plug one end into the blue WAN port of your Kogan Internet Modem and the other end into the first UNI-D Port on your NTD which nbn™ have installed, this port can be found on the bottom of the NTD.

For FTTN connections:

Connect one end of the grey telephone cable directly into your telephone wall socket, and the other end into the grey DSL port on the Kogan Intenet Modem.
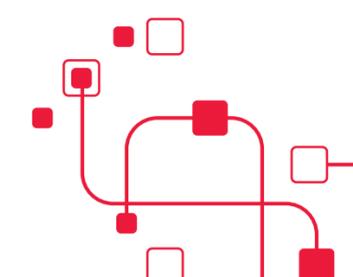
Setting up your Wi-Fi

A Connect your compatible Wi-Fi devices to the Wi-Fi Network Name ('the SSID') using the Wireless Key ('the Wi-Fi password) from the label underneath your Kogan Internet Modem.
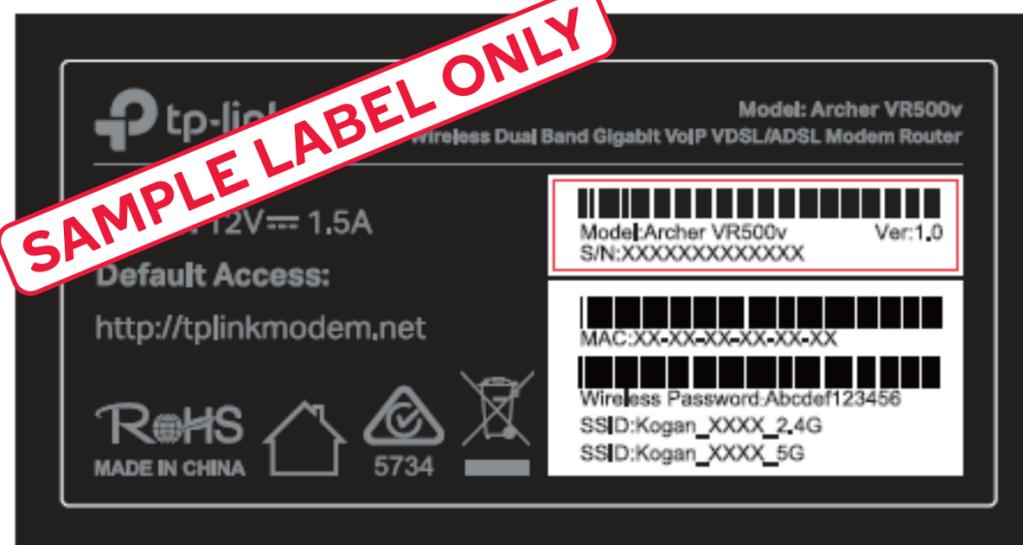

Network Name – the names of the Wi-Fi hotspots broadcast by your Kogan Internet Modem.
Wireless Key – the password to be used to login to the Wi-Fi hotspots.
Dashboard Login – once connected to your Kogan Internet Modem this is the URL and login details to use to access the dashboard.

B You may also choose to change the default Wi-Fi Network Name and Wireless Key to make them easier to remember. You can do this through the Kogan Internet Modem dashboard. Refer to the following page of this guide for information on how to access the dashboard.
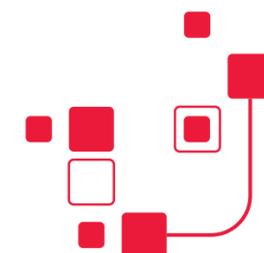
Advanced Settings

Your Kogan Internet Modem comes with a dashboard which allows you to:

• Change your Wi-Fi Network Name and Wireless Key details

• Manage advanced internet and Wi-Fi settings

Once connected to your Kogan Internet Modem via Wi-Fi or an Ethernet cable you can access the dashboard by typing http://tplinkmodem.net into your browser and using the login details from the label underneath your Kogan Internet Modem.

Troubleshooting Tips

If you are experiencing difficulties connecting via Wi-Fi or when using an Ethernet cable, please try the following:

■ Power the device off

■ Check that the cables have been plugged in correctly

■ After 2 minutes, power on the device again

■ Wait for the internet light to turn solid green

■ If you are still experiencing difficulties connecting, you can access more information in the help section at koganinternet.com.au/support